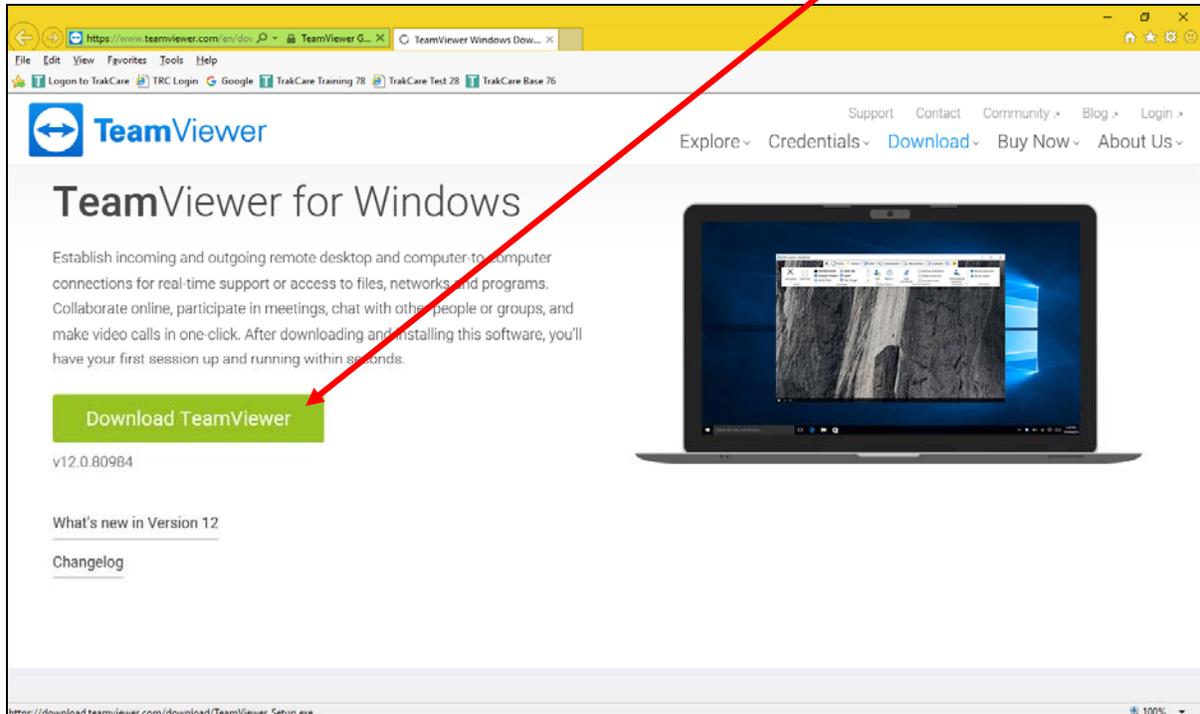


How to Install TeamViewer

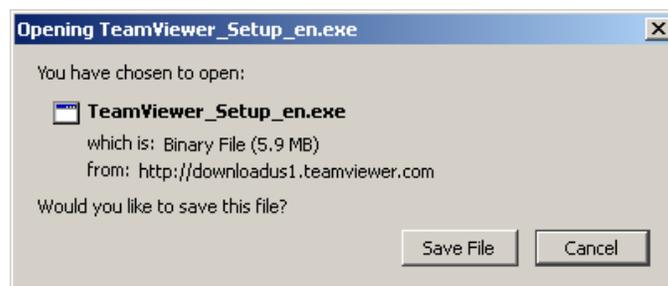
In case you are facing any problem in the installation or entering quotation in the Generic Medicine Tender Software provided by Sir Ganga Ram Hospital call helpline numbers on Monday – Saturday during 10am to 4pm. In case the support executive is not able to resolve the problem on telephone he/she may have to dial in to your computer and try to resolve the issue. For the purpose you need to have following:

- Internet connection
- TeamViewer Software (Free downloadable)

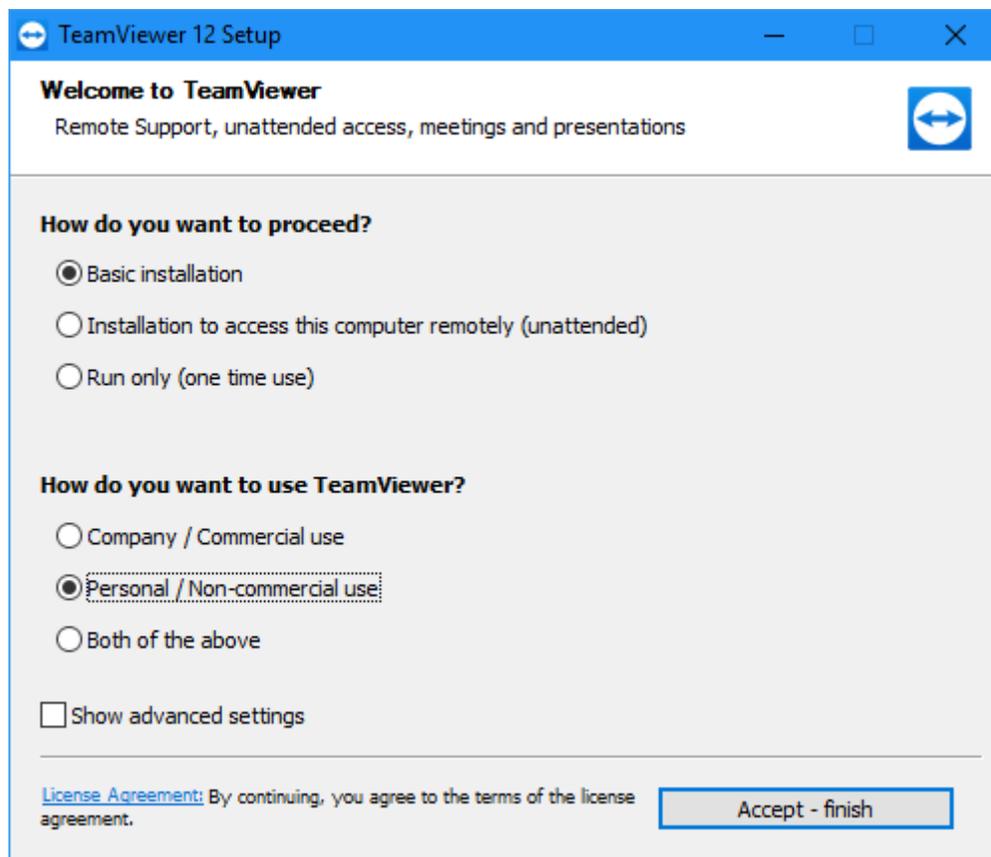
To download the TeamViewer software click on <http://www.teamviewer.com/en/download/index.aspx> link. After opening this link following window will appear, click on **Download TeamViewer** to download and install software.



Save the TeamViewer Installation Software on your computer

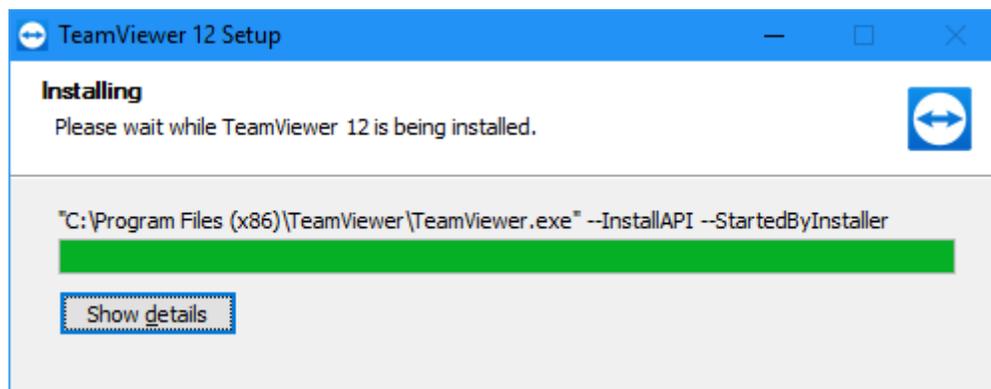


Run the Downloaded TeamViewer Installer



- Select Basic Installation.
- Choose 'Personal / non-commercial use' option and Click on Next Button to Proceed with Installation
- Click on Accept-finish Button to Proceed with Installation

- Setup shows the installation progress



After successful installation "Team Viewer 12" shortcut will be available on your desktop. Run the software.

Give the ID and Password to the support executive of Ganga Ram Hospital, so that he/she can connect to your computer and can help you in resolving the problem.

