In case you are facing any problem in the installation or entering quotation in the Generic Medicine Tender Software provided by Sir Ganga Ram Hospital call helpline numbers on Monday – Saturday during 10am to 4pm. In case the support executive is not able to resolve the problem on telephone he/she may have to dial in to your computer and try to resolve the issue. For the purpose you need to have following:

- Internet connection
- TeamViewer Software (Free downloadable)

To download the TeamViewer software click on <u>http://www.teamviewer.com/en/download/index.aspx</u> link. After opening this link following window will appear, click on Download TeamViewer to download and install software.

<ul> <li>C https://www.teamviewer.com/en/dov. P ← A TeamViewer G_ X</li> <li>C TeamViewer Windows Dow ×</li> <li>(dit View Favorites Tools Help</li> <li>Logon to TrakCare @ TRC Login &amp; Google II TrakCare Training 78 @ TrakCare Test 28 II TrakCare Base 76</li> </ul>	- 0 × n * 2 0
	Support Contact Community & Blog & Login & Explore ~ Credentials ~ Download ~ Buy Now ~ About Us ~
TeamViewer for Windows	
Establish incoming and outgoing remote desktop and computer-to-computer connections for real-time support or access to files, networks and programs. Collaborate online, participate in meetings, chat with othe people or groups, and make video calls in one-click. After downloading and installing this software, you'll have your first session up and running within a nonds. <b>Download TeamViewer</b> V12.0.80984 What's new in Version 12 Changelog	
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Save the TeamViewer Installation Software on your computer

Opening TeamViewer_Setup_en.exe	×
You have chosen to open:	
Team¥iewer_Setup_en.exe	
which is: Binary File (5.9 MB) from: http://downloadus1.teamviewer.com	
Would you like to save this file?	
Save File Cancel	]

## Run the Downloaded TeamViewer Installer

😋 TeamViewer 12 Setup	—		×
Welcome to TeamViewer Remote Support, unattended access, meetings and presentations			Ð
How do you want to proceed?			
Basic installation			
$\bigcirc$ Installation to access this computer remotely (unattended)			
O Run only (one time use)			
How do you want to use TeamViewer?			
Personal / Non-commercial use			
○ Both of the above			
Show advanced settings			
License Agreement: By continuing, you agree to the terms of the license agreement.	Accept -	finish	

- Select Basic Installation.
- Choose 'Personal / non-commercial use' option and Click on Next Button to Proceed with Installation
- Click on Accept-finish Button to Proceed with Installation
- Setup shows the installation progress



After successful installation "Team Viewer 12" shortcut will be available on your desktop. Run the software.

Give the ID and Password to the support executive of Ganga Ram Hospital, so that he/she can connect to your computer and can help you in resolving the problem.

😁 TeamViewer	– 🗆 X	
Connection Eltras Help Feedback	eeting	
Allow Remote Control	Control Remote Computer	
Your ID         123 123 123           Password         1234	Partner ID	
Unattended Access	ended Access File transfer	
Assign device to account     Grant easy access	Connect to partner	
Free license (non-commercial use only) -		
<ul> <li>Ready to connect (secure connection)</li> </ul>	Computers & Contacts >>> Sign In	